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## Elite Maintenance Instructions

- Vacuum cleaning using a commercial brush vacuum cleaner.
- Removing dirt/debris is most effective on dry matting.
- Recommendations for vacuuming frequency:

|   |               |
|---|---------------|
| Heavy foot traffic/soiling              | 1x per day    |
| Light foot traffic/soiling              | 2-3x per week |
| Occasional foot traffic/minimal soiling | 1x per week   |

### Deep Cleaning

- Vacuum matting and remove any spots.
- Deep clean matting using the Hot Water Extraction method.
- Extraction cleaning removes deeply embedded soils and should be performed as needed, based on traffic and soil levels.
- Best results and quickest dry times are achieved with a commercial truck-mounted steam extraction machine.
- When clear water is obtained during the extraction, the dirt has been removed from the carpet.

### Recommendations for deep cleaning frequency:

|                                   |             |
|-----------------------------------|-------------|
| Heavy foot traffic/soiling        | 2x per year |
| Light-medium foot traffic/soiling | 1x per year |

### Spot Removal

- Remove spills and spots as soon as possible after they occur.
- Remove solid components using a scoop, liquids using a clean, white cloth or tissue paper.
- Always treat the spot with a clean, damp cloth.
- Always work towards the middle of the spot, in the direction of the pile.
- Pat on the spot, do not rub; Let the spot dry then vacuum the treated area.
- Call in an expert for dried or hardened spots, who can prevent the carpet from getting damaged by using the right products.

### Gum Removal

- Excess chewing gum should be scraped off with a standard putty knife.
- Chewing gum residue may require use of a citrus-solvent based spot remover from a janitorial supply distributor.

### Ice Melt Removal

- To prevent ice melt build-up, vacuum periodically throughout the day when ice melt is being used.
- Follow the “deep cleaning” instructions in section 4 to remove the ice melt residue.